

Soccer Buddy™ International Ltd

Terms and Conditions

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Please read the following carefully. By using this website the user 'user' or 'you' agree to the following terms of use. If you do not agree to these terms of use you should exit the site.

Shopping with Soccer Buddy International Ltd

* You can order products on this website (1) by telephoning (2) on-line (3) fax (4) post. If you have placed your order on-line, we will quickly send you an e-mail to confirm that we have received your order. The email confirmation will be produced automatically so that you have confirmation of your order details. An automatic confirmation does not necessarily mean that we will be able to meet your order.

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* All content included on this site including but not limited to web site design, text, graphics, audio clips, visual clips, logos, and the selection and arrangement thereof are the property of Soccer Buddy International Ltd and is protected by UK and international copyright laws.

* You may view, copy and print portions of our website for the sole purpose of placing an order with us. The materials on our website may not be used for any other purpose.

* We will use the information you provide and the records of items you buy to constantly monitor and improve our service and for marketing purposes in accordance with our Privacy Policy.

Prices

* We try to make sure that the prices on our websites are accurate; however, we will need to validate the price before we process your

order. If we are unable to supply a particular item, which you have ordered, or if the correct price for an item is different from the price on your order, we will notify you as soon as we can after receiving your order. If this happens, you may cancel your order.

* You will be able to select your delivery options and costs before you submit your credit card details. If you order offline you will be notified of delivery costs.

Payment

* Your credit/debit card will be billed in the name of Soccer Buddy International Ltd.

* You can pay by any, Visa, MasterCard, Delta, Switch, or Solo card. To ensure that shopping on-line is secure, your credit/debit details will be encrypted using Protx technology.

* The prices displayed on our web site are in British pounds.

Delivery

* We can deliver goods to destinations within the UK mainland. Prices charged cover this service. For destinations outside the UK mainland please contact 01922 635535 for a quote or email: enquires@soccerbuddy.co.uk.

* We aim to deliver goods to destinations in the UK within 28 days in most circumstances. Special order items may take longer.

* We will make every effort to deliver within the time stated on our website but we will not be liable for any loss caused to you by late delivery. If the goods are not delivered within the delivery time which we quote for that item, please contact us by telephone or email.

* We will try and ensure that you receive your order, as quickly as possible, if you wish you may collect directly from our premises in Walsall, West Midlands or cancel your order and we will refund you any money which you have paid.

Returns

* We endeavor to supply only the highest quality product and believe you will be delighted with your purchase. However, if you are unhappy with the product in anyway it can be returned to us following the steps outlined below. We aim to keep the process as simple as possible.

* If you return the product in its original condition including tags & packaging, we will refund you any money which you have paid us for that product, or provide you with a same cost alternative if required. All you pay for is the return postage of the goods. If you return an

item to us that is faulty, or you did not order, or for any other reason which is our fault, we will also pay you the cost of the return postage. If this happens, please contact us first and we will let you know how you should return the item to us.

* If you prefer, our Customer Service team will be happy to take your replacement order, and you can then have a refund on return for the unwanted item. You can email us at enquiries@soccerbuddy.co.uk or phone 01922 635535

Customer Services

Soccer Buddy International Ltd

Bank House, Unit 4, Bank Street, Walsall, WS1 2JQ, United Kingdom

Our responsibility

* We will not be responsible for any losses resulting from your use or the inability to use our website or resulting from unauthorised access to, or alteration of your transmissions or data, consequential loss in circumstances which are beyond our control.

* We will not be responsible for your loss of profits, wasted expenditure, corruption or destruction of data or any other loss which does not directly result from the use of this website.

* You will be responsible if you use this website in breach of these terms of use and will reimburse us for any loss that is caused to us as a result of your misuse.

* We make no promise that our website will be uninterrupted or entirely error free. Because of the nature of the Internet, the shopping online service is provided on an 'as is' and 'as available' basis. We are not responsible to you if we are unable to access our Internet services for any reason beyond our control.

Links to other websites and services

* If our website contains links to other websites which are not under the control of and are not maintained by us. These links are provided for your convenience only and we are not responsible for the content of those sites.

General

* We may change or withdraw any part of our website, or may refuse you access to the website at any time if we consider it necessary.

* These terms are governed by the laws of England and Wales and any disputes will be decided only by the courts of England and Wales.